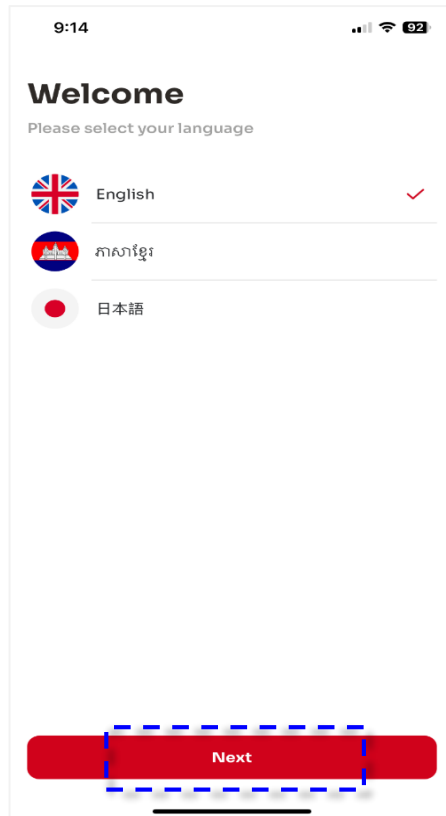

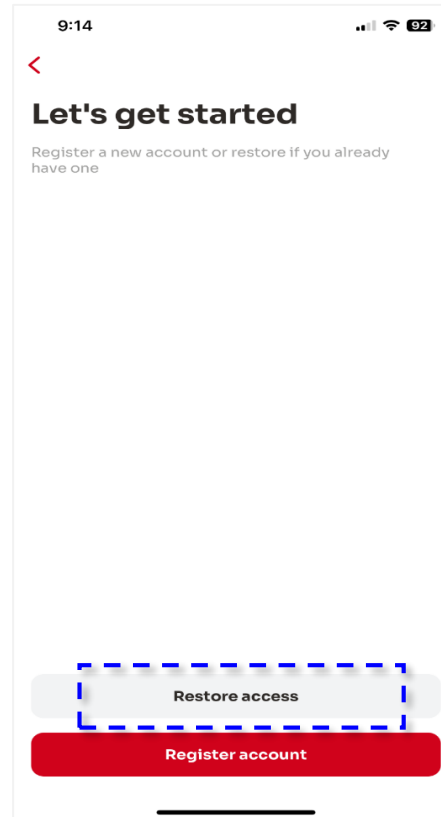


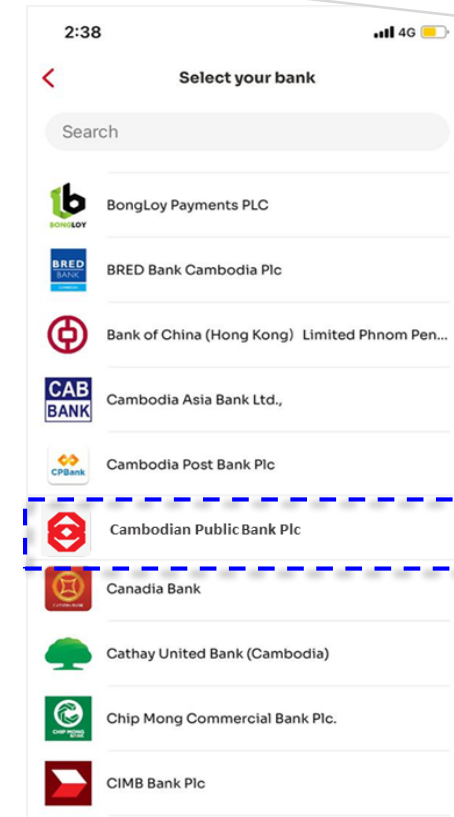
Workflow and Procedures to restore Bakong Account via NBC's Bakong app



- Open Bakong app “”
- Choose preferred language and then, tap “Next” to continue.

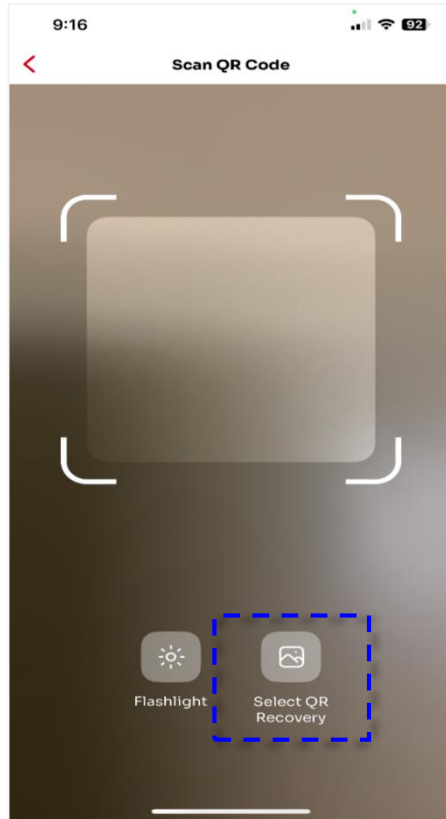


- Select “Restore access”

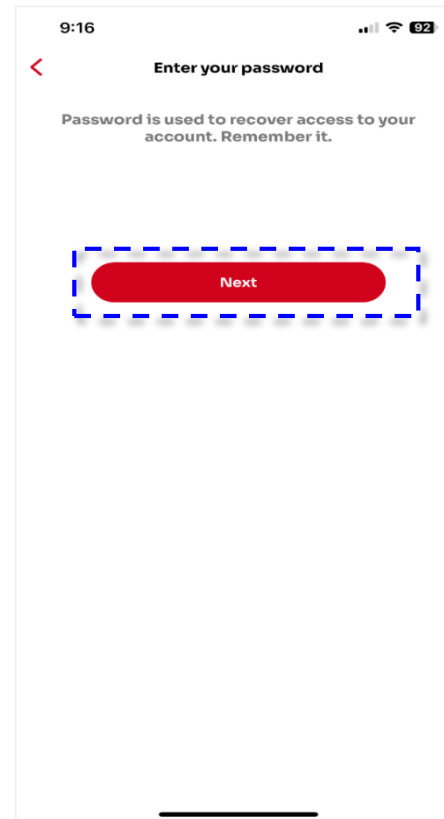


- Choose “Cambodian Public Bank Plc”

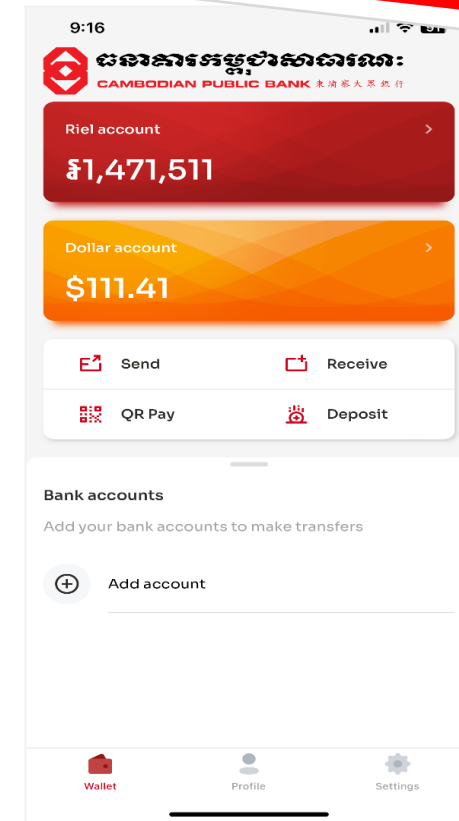
Workflow and Procedures to restore Bakong Account via NBC's Bakong app



- Tap “Select QR Recovery” to scan/ select the recovery of QR code that is downloaded from PB engage KH app



- Enter passcode that was keyed in during the Bakong Recovery on PB engage KH and then, click “Next” to proceed



- The restoration of Bakong account is successful. You will see the available balance in your Bakong wallet from PB engage KH App as shown in Bakong App.