

“Apply, Spend & Get a Complimentary Gift for NEW Campu Bank Credit and Debit Cards” Campaign

Terms and Conditions

Campaign Period

1. The Campaign is valid from 15 February 2025 to 15 July 2025, both dates are inclusive (“Campaign Period”).

Eligibility

2. The Campaign is open exclusively to all NEW Campu Bank Credit and Debit Cardmembers for Principal Card only excluding Campu Bank Group staff hereinafter referred to as (“**Eligible Cardmembers**”).
3. Eligible Cardmember is referred to:
 - A new cardmember who yet had any Campu Bank Credit or Debit Card;
 - Any cardmember who has only Debit Card and now apply for a Credit Card or vice versa;
 - An existing cardmember who upgrades his/her card for e.g. from Gold to Platinum or from Platinum to Infinite

Participation Criteria

4. Eligible Cardmembers will receive a Complimentary Gift subject to spend retail transactions (Qualified Transaction) within 60 days from card approval date as follows:

Card Type	Minimum Accumulative Retail Spending	Complimentary Gift
Visa Infinite/Platinum/ Business (Premier)	USD5,000	American Flyer Luggage
Visa Gold/Classic/ Business (Standard)	USD1,000	Cotton Canvas
Visa Lifestyle Debit	USD200	Vanity Toiletry Bag
Mastercard Platinum	USD5,000	American Flyer Luggage
Mastercard Gold/Standard	USD1,000	Travel Adapter
Mastercard Lifestyle Debit	USD200	Stand Phone

5. Complimentary Gift
 - 5.1 Eligible Cardmember is only entitled to ONE (1) Complimentary Gift throughout the Campaign Period.
 - 5.2 The Complimentary Gift and/or the colour of the Complimentary Gift are subject to availability. In the event of unforeseen circumstance, Campu Bank reserves the right to substitute alternative item of equivalent or greater value.

- 5.3 The Complimentary Gift are not transferable, non-negotiable and nonexchangeable for cash, credit or in kind. The Complimentary Gift does not include any accessory and items shown in any advertisement and/or promotional material are for illustration purposes only.
 - 5.4 The Bank will not entertain any request to deliver the Complimentary Gift to an overseas address, a third party and/or Post Office Box address.
 - 5.5 The Bank does not warrant nor liable for any damage or bodily injury occasioned by the use of the Complimentary Gift and neither represent the quality or fitness for any purpose of the Complimentary Gift.
 - 5.6 Any risk of loss or damage to the Complimentary Gift will be passed to the Eligible Cardmember after delivery of the Complimentary Gift. The Bank shall not be liable to recognise or replace any defective, lost, damaged or stolen after the delivery of the Complimentary Gift.
 - 5.7 As the Bank's makes no representation or warranty to the quality, merchantability or suitability for use of the Complimentary Gift and accordingly the Bank shall not be responsible to replace any lost, stolen or defective Complimentary Gift due to defects in material or workmanship by manufacturer under warranty or otherwise. The Eligible Cardmember is to liaise / contact the manufacturer directly and/or its authorised dealer for such warranty information, claim and/or terms conditions specific to the installation, specification, usage and/or operation of the Complimentary Gift.
6. An Eligible Cardmembers whose card account(s) has been suspended, cancelled or terminated during the campaign period will not be entitled to the Complimentary Gift.
 7. The Bank's records of the transactions will be deemed final and conclusive.
 8. If there is any dispute or non-receipt of the Complimentary Gift, the Eligible Cardmember is required to contact Campu Bank Card Centre via 023-986 427 / 428 / 429 by 15 September 2025. All requests or enquiries will not be entertained after 15 September 2025.

General Terms and Conditions

1. The Bank reserves the right to change, amend, delete or add on to these Terms and Conditions from time to time with at least twenty one (21) calendar days prior notice which notice of such change, amendment, deletion or addition shall be published on the Bank's website www.campubank.com.kh.
2. By participating in the campaign, the Eligible Cardmembers shall be deemed to have read, understood and agreed to be bound by the Terms and Conditions as stated herein. The decision of the Bank shall be final, binding and conclusive. No correspondence, disputes and appeals will be entertained.
3. The Bank reserves the right to cancel, terminate or suspend the campaign. For the avoidance of doubt, cancellation, termination or suspension by the Bank of the campaign shall not entitle the Eligible Cardmember to any claim or compensation against the Bank for any and all loss or damage suffered or incurred by the Eligible Cardmember as a direct and indirect result of the act of cancellation, termination or suspension.
4. The Bank shall not be liable, whether direct or consequential, for any loss and damage or whatsoever suffered by the Eligible Cardmembers, caused directly or indirectly, in whole or in part, from their participation in the campaign as a result of any act or omission on the part of the Bank.

5. The Terms and Conditions herein are in addition to and without prejudice to the Terms and Conditions stated in the Cardmember Agreement applicable to the Eligible Cardmembers' Cards. In the event of any inconsistency between these Terms and Conditions and the said Agreement, these Terms and Conditions shall prevail in so far as they apply to the **“Apply, Spend & Get a Complimentary Gift for NEW Campu Bank Credit and Debit Cards”** campaign.
6. Should you have any query on the campaign, please contact Campu Bank Card Centre at 023-986 427 / 428 / 429 (General Lines) or 023-222 909 / 910 / 092-222 909 (Direct Line) or email to cardcentre@campubank.com.kh.

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