

# Campu Bank Card Privileges at the Plaza Premium Lounge (“Programme”)

## Terms and Conditions

### Programme Period

1. The Programme is valid from 1 January 2022 to 31 December 2022 (“**Programme Period**”).
2. The Programme is open to the following eligible principal and supplementary Campu Bank Credit Cardmembers (“**Eligible Cardmembers**”):
  - Campu Bank Visa Infinite Credit Cardmembers
  - Campu Bank Visa Platinum Credit Cardmembers
  - Campu Bank Platinum Mastercard Credit Cardmembers
  - Campu Bank Visa Platinum Debit Cardmembers
3. The following persons are excluded from participating in this Programme:
  - 3.1 Eligible Cardmembers whose accounts have been suspended, cancelled or terminated during Programme Period.
  - 3.2 Eligible Cardmembers with partial or full waiver of card annual fee.
  - 3.3 Eligible Cardmembers who are Campu Bank Group staff.

### Programme Mechanics

4. Eligible Cardmembers may enjoy complimentary access at participating Plaza Premium Lounge (“**the Service Provider**”) in Cambodia and Overseas during the Programme Period as follows:

<b>Eligible Card Type</b>	<b>Number of Allocated Complimentary Access during Programme Period</b>	<b>Participating Plaza Premium Lounge</b>
Visa Infinite Credit	Unlimited	Global
Visa/Master Platinum Credit	Unlimited	Cambodia only
Visa Platinum Debit	3 times	Cambodia only

5. Each Eligible Cardmember is entitled for the complimentary access of up to three (3) hours per access subject to total number of allocated complimentary access during the Programme Period as stated in Clause 4 above. Any subsequent visits or any visits exceeding the 3-hour limit will be subject to applicable charges by the Service Provider.
6. Acceptance of admission by the Service Provider does not represent the actual remaining complimentary access to-date or the lack thereof. Eligible Cardmembers are responsible to keep track of their usage of complimentary access.

7. First accompanying infant (aged 2 and below) is free of charge. Any Cardholder's accompanying children aged between (aged 2-11 years old) shall be entitled to a 30% discount off the listed price for the entrance fee and any accompanying guest (aged 11 years old and above) shall be entitled to 20% discount off the listed and payment shall be settled by Cardholder on the spot. The offer is only applicable for participating Plaza Premium Lounges in Cambodia.
8. Eligible Cardmember's admission to a participating lounge is subject to the presentation of Eligible Credit Card and boarding pass upon arrival at the participating lounge and availability of space in the lounge as determined by the Service Provider.
9. The Service Provider reserves the right to refuse entry to the Eligible Cardmember in the event of failure to authenticate the Eligible Credit Card or boarding pass due to whatsoever reasons.
10. For admission, the lounge staff will authenticate the Eligible Credit Card on an e-slip terminal and Eligible Cardmember is required to sign on the e-slip accordingly. A copy of the e-slip will be retained by the Service Provider whilst the client's copy of the e-slip will be given to the Eligible Cardmember.
11. Complimentary access can only be utilized by the Eligible Cardmembers and cannot be transferred to the Eligible Cardmembers' accompanying guest(s). Guest(s) of Eligible Cardmembers may enjoy 20% off the walk-in rate at the participating lounges and payment must be made on the spot by using any Campu Bank Credit/Debit Card.
12. Complimentary access is provided on an "as is" basis and is subject to what is provided by the Service Provider or is available at the participating lounges at the time of the visit.
13. Complimentary access is non-accumulative for Eligible Cardmembers and carried forward to the next Programme Period.
14. Participating lounges are as follows:
  - (i) Phnom Penh Plaza Premium Lounge, International Airport
  - (ii) Siem Reap Plaza Premium Lounge, International Airport
  - (iii) Sihanoukville Flight Club, International Airport
  - (iv) Global access to Plaza Premium Lounge, please refer to [www.plazapremiumlounge.com](http://www.plazapremiumlounge.com)
15. Complimentary access is not transferable and cannot be exchanged for cash, credit or in kind.
16. The Bank does not guarantee or warrant the quality of or the services performed by the Service Provider and shall not be liable for any deficiency, delay or imperfection of such services or for any mishaps, injuries or accidents that may occur in the course of redemption or usage of the complimentary access for this Programme.
17. Complimentary access does not include any accessories or items that are shown in any marketing and/or communication materials as they are for illustration purposes only.
18. Eligible Cardmember agrees that he/she will defend and indemnify and hold the Bank harmless from all liabilities, damages, losses, claims, suits, judgments, costs and expenses (including legal fees) for injury to or death of any person or damage to or destruction of any property arising out of the use of the complimentary access by the Eligible Cardmember or any accompanying guests(s) of the Eligible Cardmember.

19. The Bank will not be liable to the Eligible Cardmember for any disputes between the Eligible Cardmember and the Service Provider on matters such as admission into the participating lounges, provision and use of facilities in the participating lounges, any charges for subsequent visit or visits over the 3-hour limit or charges for the accompanying guest of the Eligible Cardmember.
20. By participating in the Programme, Eligible Cardmembers agree to be bound by the terms and conditions of Plaza Premium Lounge.
21. During the Programme Period, the Eligible Credit Card MUST NOT be invalid, delinquent or closed within the Bank's definition, otherwise they will be disqualified from participating in or receiving the complimentary access under this Programme.

### **General Terms and Conditions**

22. The Bank reserves the right to change, amend, delete or add on to these Terms and Conditions from time to time with at least twenty one (21) calendar days prior notice which notice of such change, amendment, deletion or addition shall be published on the Bank's website [www.cpbebank.com](http://www.cpbebank.com).
23. Any enquiries on the Programme must be referred to Campu Bank Card Centre 24/7 at +855 23 222 909 (Direct) or +855 92 222 909 (WhatsApp or Mobile).
24. By participating in this Programme, the Eligible Cardmember:
  - a) shall be deemed to have read, understood and agreed to be bound by these Terms and Conditions stated herein. The decision of the Bank shall be final, binding and conclusive. No correspondence, disputes and appeals will be entertained.
  - b) agrees and consents that information regarding him/her can be processed, collected, used and stored by the Bank for the purpose of this Programme;
  - c) agrees that the decision of the Bank will be final, binding and conclusive and that no appeal, correspondence, queries or protests will be entertained.
25. The Bank reserves the right to cancel, terminate or suspend the Programme. For the avoidance of doubt, cancellation, termination or suspension by the Bank of the Programme shall not entitle the Eligible Cardmember to any claim or compensation against the Bank for any and all loss or damage suffered or incurred by the Eligible Cardmember as a direct and indirect result of the act of cancellation, termination or suspension.
26. The Bank shall not be liable, whether direct or consequential, for any loss and damage or whatsoever suffered by the Eligible Cardmember caused directly or indirectly, in whole or in part, from his/her participation in the Programme as a result of any act or omission on the part of the Bank.
27. The Terms and Conditions herein are in addition to and without prejudice to the Terms and Conditions stated in the Cardmember Agreement applicable to the Eligible Cardmember's Card Account. In the event of any inconsistency between these Terms and Conditions and the said Agreement, these Terms and Conditions shall prevail in so far as they apply to the Campu Bank Privileges at Plaza Premium Lounge Programme.