

“Merchant Incentive” Campaign

Terms and Conditions

Campaign Period

1. The Campaign is valid from 1 March 2025 to 31 August 2025, both dates are inclusive (“Campaign Period”).

Eligibility

2. The Campaign is open to all NEW Campu Bank Merchants (“Eligible Merchant”).

Participation Criteria

3. Eligible Merchant will receive Complimentary Gift(s) subject to fulfill the condition as below:

| Minimum Monthly QR and/or Card Transactions | Complimentary Gift |
|--|---------------------------|
| 5 transactions | Stand Phone |
| 10 transactions | Vanity Toiletry Bag |

4. Complimentary Gift
 - 4.1 Eligible Merchant is entitled to maximum THREE (3) Complimentary Gifts throughout the Campaign Period.
 - 4.2 The Complimentary Gift and/or the colour of the Complimentary Gift are subject to availability. In the event of unforeseen circumstance, Campu Bank reserves the right to substitute alternative item of equivalent or greater value.
 - 4.3 The Complimentary Gift are not transferable, non-negotiable and nonexchangeable for cash, credit or in kind. The Complimentary Gift does not include any accessory and items shown in any advertisement and/or promotional material are for illustration purposes only.
 - 4.4 The Bank will not entertain any request to deliver the Complimentary Gift to an overseas address, a third party and/or Post Office Box address.
 - 4.5 The Bank does not warrant nor liable for any damage or bodily injury occasioned by the use of the Complimentary Gift and neither represent the quality or fitness for any purpose of the Complimentary Gift.
 - 4.6 Any risk of loss or damage to the Complimentary Gift will be passed to the Eligible Merchant after delivery of the Complimentary Gift. The Bank shall not be liable to recognise or replace any defective, lost, damaged or stolen after the delivery of the Complimentary Gift.

- 4.7 As the Bank makes no representation or warranty to the quality, merchantability or suitability for use of the Complimentary Gift and accordingly the Bank shall not be responsible to replace any lost, stolen or defective Complimentary Gift due to defects in material or workmanship by manufacturer under warranty or otherwise. The Eligible Merchant is to liaise / contact the manufacturer directly and/or its authorised dealer for such warranty information, claim and/or terms conditions specific to the installation, specification, usage and/or operation of the Complimentary Gift.
5. The Eligible Merchant's status must be active and in good standing and not suspended or closed in order to be eligible for the Complimentary Gift.
 6. The Bank's records of the transactions will be deemed final and conclusive.
 7. If there is any dispute or non-receipt of the Complimentary Gift, the Eligible Merchant is required to contact Campu Bank Card Centre via 023-986 427 / 428 / 429 by 30 September 2025. All requests or enquiries will not be entertained after 30 September 2025.

General Terms and Conditions

1. The Bank reserves the right to change, amend, delete or add on to these Terms and Conditions from time to time with at least twenty one (21) calendar days prior notice which notice of such change, amendment, deletion or addition shall be published on the Bank's website www.campubank.com.kh.
2. By participating in the campaign, the Eligible Merchant shall be deemed to have read, understood and agreed to be bound by the Terms and Conditions as stated herein. The decision of the Bank shall be final, binding and conclusive. No correspondence, disputes and appeals will be entertained.
3. The Bank reserves the right to cancel, terminate or suspend the campaign. For the avoidance of doubt, cancellation, termination or suspension by the Bank of the campaign shall not entitle the Eligible Merchant to any claim or compensation against the Bank for any and all loss or damage suffered or incurred by the Eligible Merchant as a direct and indirect result of the act of cancellation, termination or suspension.
4. The Bank shall not be liable, whether direct or consequential, for any loss and damage or whatsoever suffered by the Eligible Merchant, caused directly or indirectly, in whole or in part, from their participation in the campaign as a result of any act or omission on the part of the Bank.
5. The Terms and Conditions herein are in addition to and without prejudice to the Terms and Conditions stated in the Merchant and POS Terminal Agreement applicable to the Eligible Merchant. In the event of any inconsistency between these Terms and Conditions and the said Agreement, these Terms and Conditions shall prevail in so far as they apply to the “**Merchant Incentive**” campaign.
6. Should you have any query on the campaign, please contact Campu Bank Card Centre at 023-986 427 / 428 / 429 (General Lines) or 023-222 909 / 910 / 092-222 909 (Direct Line) or email to cardcentre@campubank.com.kh.

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